

PRESS RELEASE

March 7, 2019



Mark Duncan
San Juan County Treasurer

Carol Taulbee
Chief Deputy Treasurer

100 South Oliver • Aztec, NM 87410
(505) 334-9471 • www.SJCounty.net

Media Contact: Devin Neeley, Public Relations Manager
(505) 386-8325 • Devin.Neeley@SJCounty.net

For Immediate Release

San Juan County Electronic Payment Processor May Have Double-Debited Some Transactions

Aztec, NM—Due to an issue with San Juan County’s electronic payment processor, some residents making electronic payments to San Juan County may have been charged twice.

Payment processor Point & Pay informed the San Juan County Treasurer’s office on Thursday that transactions made on March 4, 2019, were then also debited on March 7, 2019.

Point & Pay says that the second charge has already been reversed and should be reflected by March 8, 2019. Point & Pay will also reimburse overdraft fees resulting from this double debit.

For any questions, please contact Point & Pay Client Services at 1-888-891-6064 option 2.

####